

ASK QUESTIONS PRIOR TO FLIGHT IF YOU DO NOT FULLY UNDERSTAND!

PASSENGER FLIGHT DOCUMENT GENERAL INFORMATION

1. **No Alcohol** is allowed to be consumed prior to or during the flight. Anyone showing up that we think is inebriated will not be allowed to fly and will forfeit their flight certificate or reservation and flight fee.
2. **A signed Release of Liability and Acknowledgement of Personal Responsibility is required prior to flying.** If you read the document and are not comfortable signing it, please contact us prior to flight day. If you choose not to sign this agreement, you are choosing not to fly. You will incur no costs from us related to this decision.
3. **Please notify us of any medical conditions or physical limitations prior to your scheduled flight day.** Also ensure you clear this activity with your doctor if you have a medical condition or physical limitation. If you are pregnant, recent surgeries, back problems, recent broken bones, hip or knee replacement within 2 years or similar disabilities, you will not be allowed to fly. Additionally, all medications should be cleared by your doctor prior to flying.
4. **The pilot in command is the sole authority for all operations related to the flight.** From the moment you check in until he/she releases you after the flight, the pilot in command is in control of the operation. His or her instructions must be followed precisely in order to ensure your safety.
5. **Arrive on time.** During the reservation process, you will be given a meeting time and location. Please arrive on time. Late arrivals or no-shows will forfeit their flight certificate or flight fee and no refund will be provided.
6. **Do not lean out of the basket or throw anything out of the basket during flight.** Leaning out could cause you to fall. Throwing something out could cause serious injury or death to someone on the ground.
7. **Dress appropriately for the flight.** Dress for the conditions that exist outside when you depart for your flight. When it is cold, dress in layers so they can be removed if needed. Also, wear natural fiber materials if possible. Keep all manmade fibers away from the burner to prevent melting or burns. Do not wear open toed shoes, skirts, or expensive jewelry. A hat is strongly recommended; it will help keep the radiant heat from the burners off of your head.
8. **Pack video cameras or other personal belongings carefully.** Ensure you have a bag to protect them during landing. We are not responsible for personal effects damaged during the flight. Ensure you pack them appropriately.

LANDING INSTRUCTIONS

1. **The impact at landing may be harder than you expect.** Balloon baskets do not have wheels or shock absorbers. You do not glide in and roll. You float gently during the flight and then hit the ground when you land. For the inexperienced person, the impact with the ground is always surprising. In little or no wind, the landing is often relatively gentle. However, the faster the wind is blowing, the harder the contact.
2. **Hold on tight and stay inside the basket.** The basket is very sturdy and provides protection from the ground and obstacles. Keep your hands and arms inside the basket on the landing. Hold on tight to points inside the basket, as directed by the pilot. Do not get out of the basket until instructed to do so by the pilot.
3. **Stay low and bend your knees to absorb the shock.** Stay low so that you can better balance and stay inside the basket where you are protected. Stand with your knees bent to absorb the shock. Do not sit on the floor or tanks. Again, stay inside the basket.
4. **If the wind speed is over 5 mph you will bounce more than once.** If the landing is over 5 MPH (a brisk walk), we will contact the ground, bounce up slightly, and then hit again two or three more times. Depending on the wind speed, these additional impacts can be gentler or more severe than the original impact.

In higher winds, you can expect the basket to tip on its side when landing. You will physically contact the other passengers and the sides of the basket. It is possible that the basket will drag for some distance before coming to a full stop. The pilot will tell you what to expect before the landing. Remember, always stay in the basket and hold on.
5. **Secure all personal belongings before landing.** We cannot be responsible for your personal belongings, including but not limited to cameras, video recorders, binoculars, or eyeglasses. If you are holding these items in your hands, you cannot hold on adequately when landing. Stow these items inside your jacket, pocket, case that you brought with you or on the floor of basket before landing.

IF YOU ENJOYED THE RIDE PLEASE TIP THE GUIDE!

TIPS ARE NOT REQUIRED BUT GREATLY APPRECIATED!

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